



**STATE LIBRARY RESOURCE CENTER**

**OVERSIGHT COMMISSION**

**November 15, 2022, 10:00 A.M.**

**VIRTUAL MEETING**

**CHAIRPERSON:** Michael Gannon

**MEMBERS PRESENT:** Tonya Aikens, Vivian Fisher, Mike Fried, Darcell Graham, Megan Heburn, Laura Hicks, Elizabeth Huelett, Michael Johnson, Charles Kaiser, Gordon Krabbe, Paula Mitchell, Dana Newman, Irene Padilla, Daria Parry, Genive Purchase, Victoria Raabe, Tamar Sarnoff, Liz Sundermann-Zinger, Candice Zhu

**I. CALL TO ORDER**

Chair M. Gannon called the meeting to order at 10:06 a.m.

**II. WELCOME AND INTRODUCTIONS**

Chair M. Gannon welcomed everyone.

**III. APPROVAL OF MINUTES, SEPTEMBER 20, 2022 MEETING**

Chair M. Gannon moved to approve last meeting's minutes as amended. Daria Parry backed the motion to approve, and Elizabeth Huelett seconded. All were in favor.

**IV. SAILOR ADVISORY COMMITTEE (SAC) REPORT**

*Daria Parry gave the SAC report.*

- We convened on September 22, and welcomed (newish) SAC member Carla Moore
- Liz Sundermann-Zinger reviewed the SLRC Org Chart
- Candice Zhu and Mike Fried shared the SLRC Digital Presence Plan
  - SAC Member Mattie Hines volunteered to be a part of the project.
  - Mike Fried requested that if any SAC Members had recommendations to please share them.
- When Mike Brown gave his update, someone asked "How can a system request additional broadband?" to which Mike Brown responded that Sailor automatically watches traffic and we can make the changes we need, additionally any system can also make that request of Mike

Brown or Mike Fried.

- Michael Johnson talked about focusing on training and getting the word out about Sailor databases. He's happy to connect any systems to Gale trainers for the Gale centered training, and he's also happy to make that connection for everyone.
- We had some people go to the Anchor Nets Conference in October and we're looking forward to the report when it comes in December. The next meeting is December 15th.

## **V. SLRC STAFFING REPORT**

*Liz Sundermann-Zinger led this portion of the powerpoint.*

Staffing Report:

- System Wide staffing plans have been created and will be finalized before Thanksgiving
- Four vacant Dept Manager positions: Circulation, Workforce Development, Best & Next, Children's Dept.
- Static number of total vacancies.

Chair M. Gannon requested that when new managers get hired they join the meeting to get and be introduced to the rest of the team.

## **VI. SLRC Digital Presence Update**

*Mike Fried and Candice Zhu led this portion of the powerpoint. Chair M. Gannon had requested that the name be changed from SLRC Website to what it is now, SLRC Digital Presence.*

Digital Presence Update Slide:

- Internal Kickoff Meeting Scheduled for 11/21/22
- Determine Scope of Work and First Round Participants
- Please send suggestions for participants to Liz Sundermann-Zinger

Mike Fried Reported:

- Plans to map out the online and digital assets within the SLRC and Maryland virtual ecosystem to better understand how things work together, don't work together, and improve as needed.
- The hope is for the project to start around the beginning of January 2023. The initial step is to figure out:
  - What working groups are needed?
  - Who are the right stakeholders?
- Liz Sundermann-Zinger will pull the information together and act as a focal point for building out the recommendations.
- Use Case and Asset mapping begins around the first of the year.

Candice Zhu added that:

- The project will need input and feedback from beginning to end.
- We're currently working on going through data analytics of site traffic on our sites to determine

what's important.

- What web pages and sessions are people interested in?
- What areas have higher traffic?
- Identifying key questions for committee members, such as:
  - What are the key audiences?
    - We're talking about General Public Librarians, which different audiences will make a difference in how the web presence plays out.
  - How can we define and prioritize the major goals for the web presence?
    - This will help us better highlight features on our web presence
  - How can we create a successful user journey?
    - How many clicks does it take a user where they need to go?
  - How can we define success?
- Once we have all the information together we can then begin on design and development.
- Kickoff meeting scheduled next Monday (11-21-2022) to figure out the best way to manage expectations and communication for the project.

Chair M. Gannon asked "Are you going to put out a general call for participants? Do you want people across the state?"

Liz Sundermann-Zinger responded, "We do want people from across the State. But what we're really going to figure out at the meeting next Monday is how we want to organize those committees, because I think there's going to be different people whose input is valuable in different places. So it's not just going to be like one giant group of twenty people talking about what SLRC.info should be. I want someone regional. I want people at different levels. So we'll figure out which categories of library worker we want to participate and then I'll send out a call to MAPLA and MSLA to ask there as well."

## **VII. FINANCIAL REPORT**

*Victoria Raabe led this portion of the PowerPoint.*

Victoria Raabe reported on the First Quarter:

- We're on target as anticipated.
- The first quarter of the year can be a little slow from a purchasing standpoint.
- On Aug 1 2022, the City of Baltimore implemented the next phase of our ERP (??), which has presented some challenges. All the costs are correct, but they need to move to the correct departments which requires lots of manual adjustments.

Irene Padilla noted that last fiscal year, SLRC had overspent by 10% in four categories and the threshold to check in with MSLA is 11%. It's both a courtesy and clarification for the record.

Chair M. Gannon requested confirmation for clarification that if something like this happens again that Irene Padilla would like to be notified.

Irene Padilla was requesting for clarity and open communication regarding finances between SLRC and MSLA. If there is overspending then an email should be sent to her. There wasn't last time and she would like to have more transparency in communication going forward.

Victoria Raabe responded saying, that is understood and will be done going forward.

Chair M. Gannon requested that a copy of the MOU be sent to all members.

## VIII. FY 2022 SLRC ANNUAL REPORT

*Liz Sundermann-Zinger presented this part of the PowerPoint.*

Comparing General Q1 FY23 stats vs *Q1 FY20*:

- 18 library worker training - 781 participants/*2 library training - 47 participants*
- 334 public programs - 4330 participants/*166 public programs - 3890 participants*
- 38 school visits\* - 794 students/*4 school Visits\* - 100 students*
- 2 Public Programs in other Counties - 91 Participants/*8 Public Programs in other Counties - 122 Participants*
- 74,941 Reference Questions Answered - 10% Directional/*210,472 Reference Questions Answered - 13% Directional*

*\*These are schools/classes coming to us, not us to schools/classes.*

Liz Sundermann-Zinger stated:

- This is a comparison between pre-pandemic and now. This is the first quarter that we're able to present a relevant comparison.
- All programs (Aside from School Visits) are in person and virtual.
  - Part of the reason why the numbers are so much higher is because we learned how to better do virtual and hybrid programming during the pandemic.
  - We can offer more services because we don't need to physically send staff out around the state as frequently.
- Most libraries are requesting virtual training.
- Far fewer reference questions are being asked. Hopefully once the web presence gets up and running those numbers will improve.
- Fewer people are coming into the building.
- We may not be capturing the people who are working with some of our external partners who are in the building, (social workers, lawyers, and such). We're working to come up with a system wide way of gathering that data.

### **Organizational Effectiveness**

*This slide was led by Paula Mitchell.*

#### **Goal 1: SLRC is an adaptive Organization that fosters proactive and responsive relationships with the library community.**

##### **Delivery Study**

- MILO staff and EPFL drivers conducted a test run of the study's proposed LINCS deliver route changes on 11/05.
- Paula Mitchell, SLRC Operations Manager and Liz Sundermann-Zinger, SLRC Chief, met with Hub City Express, Inc. to discuss delivery study findings, proposed route changes, and request for new services quotes on 11/10/2022. Hub City will return quotes for various route proposals by mid-December.

##### **MAILL Forum**

- Was hosted at CEN/SLRC in the Poe Room as a hybrid event. A tour was provided to members who were on site.

Paula Mitchell explained that "The MAILL Group is an organization that was originally formed for academic libraries to talk about ILL services. They expanded over the years to include public libraries."

### **YALSA Reception**

*This portion was led by Genive Purchase*

- EPFL/SLRC hosted a reception for the 2022 YALSA Forum, which was held in Baltimore. Participants enjoyed a fireside chat with the award-winning Deborah Taylor, tours of the library, exploring and utilizing some of our gear in the Teen Center, live music, dinner, and drinks. 120 teen librarians from around the country participated.

YALSA is the Young Adult Services arm of the ALA.

Genive Purchase stated “We’re still getting some great positive feedback from librarians saying they loved the events.”

### **Outreach to Academics**

*This portion was led by Vivian Fischer*

- A team of SLRC staff are spearheading outreach to library staff from Academic Libraries in Maryland. The first are Morgan State and Loyola. The team has met with library staff at these locations and presented a newly crafted “Intro to SLRC Services for Academic Libraries,” The next step will be to host representatives from these institutions at CEN/SLRC in order to provide a site tour and collection overview. Other schools will be contacted after these are wrapped up and any needed changes are made to the program.

Vivian Fisher shared:

- We have a great Historical collection of materials that many researchers, scholars, writers, and academic libraries don’t know the full extent of. These can provide a great benefit for them and their research.
  - We have a great historical collection of nineteenth century periodicals.
  - The first beginning of the Congressional Records, from its inception.
  - A great map collection.
  - A great collection of WWI and WWII posters
- MICAHA has also reached out to us about speaking to their freshmen about the resources we have available and help them sign up for E-Cards to access those resources.

### **Project Management**

*This portion was led by Megan Heburn*

- Megan worked with the SLRC Conference Committee to learn current processes and identify what can be improved.
- She has been introduced to and begun working with teams within Pratt and statewide.
- She is currently managing the transition of the Statewide Library of Things from BCPL to SLRC.
- She is helping us streamline our meeting processes.

Megan Heburn reported “So I worked with the Conference Committee on the last few conferences and events to get an idea of the current process, so that I can help streamline the conferences moving forward. We recently brought in an interactive piece partnering with the BMA, which will be up and running within the week through January, which is pretty exciting!”

“We’re relaunching the Statewide Library of Things on January 2nd, and we’re also starting the Artist in

Residency program with the New Year. Once the Statewide Library of Things is up and running, we'll be working on a more structured internal lending system and more generally, working on putting together some structure for large and small projects that come through our office. I'm about two months in."

Chair M. Gannon commented "I see the last bullet – helping streamline meeting processes. Anything you want to suggest that you found in your research for that, please suggest to us."

Megan Heburn replied "I'm happy to hop on a call with anybody and work through what I've kind of done in the past and what we find works for us."

## **Goal 2: All Maryland library staff are aware of SLRC-provided services and resources.**

### **Digital Maryland**

*This portion was led by Michael Johnson*

- Six new collections added which include 6,942 new items.
- Q1 has had 103,380 website visits
- For SPDDP 683 State publications copies were distributed, 674 publications harvested digitally, and 337 records were corrected.
- Digital Resources staff presented "Walking in Others' Shoes: taking over archival projects mid-journey" at MARAC (Mid-Atlantic Regional Archives Conference) in a joint presentation with the University of Pittsburgh and George Mason University.
- Digital Resources will be launching our first crowdsourcing Transcription project using From the Page. A virtual volunteer information session was held 11/10 to recruit support for this project.

Irene Padilla put in chat "Michael J. and Liz, I will get back to you soon with new dates to talk about the MSLA publications I want to make sure are represented in the SPDDP."

Michael Johnson reported:

- One of our intentions is to provide more hard statistical data
- 10% increase on Q1 Website visits from last year.
- Overall improvement over the last fiscal year
- A lot of what Digital Maryland staff do is a little bit of training, a little bit of providing standardization to catch folk up.
- Regarding the final bullet point on the slide – a virtual information session was held last week (11/10) trying to get volunteers to do a handwritten transcript of historical documents which aids in research and data retrieval.
  - The first project was on the Mutual Benefit Society of Baltimore, which is the first black-owned insurance company in the 1920's/1930's.
  - We have ledger books that even with OCR there's trouble with the handwriting. So there are people who volunteer to go through the ledger and make them more accessible.
- That's what the Maryland State Documents Program does, each of these numbers of copies distributed and digital publications that have been added and corrected are made available.
- We're looking to increase the role as things get back on track.

Chair M. Gannon stated, "I do have a request, Liz, or maybe a suggestion for the digital presence. You're presenting a lot of statistics, which is great. Do you think as part of the DP we could have a dashboard or something like that that can pull this stuff into tableau, maybe visualize it for us. These are good things, showing improvements and increase, and it would be nice to see."

Liz Sundermann-Zinger responded "Sure."

Chair M. Gannon commented “That way, Irene, we can take another MSLA funded project, the State Statistics, and combine it with SLRC.”

**GOAL 3: Our communities are connected and empowered with sustainable, innovative technologies to move libraries forward and achieve digital equity.**

**Statewide Library of Things**

*This portion was led by Genive Purchase*

- We will officially launch on Jan 1, 2023  
We are receiving new STEM kits from MSLA/LBPD, and there will be a statewide training about them in mid-January.  
All items have been received from BCPL  
Staff are being trained in the catalog software, and we are in the process of purchasing new delivery totes.  
Once we are up and running we will begin evaluating new items to circulate.

Genive Purchase reported:

- This project is in the Best and Next Department, with the AV team. The AV team will be doing all the inventory and managing the check in/check out process in coordination with MILO.
- Currently we’re only lending to libraries and different organizations around Maryland. A kit was recently sent to the Department of Education prior to our official launch. This allowed us to get a feel for what the process should look like.
- All of the staff trained in MyTurn. We’re currently looking at the language used and potentially cleaning up some of the language used to make it more efficient and clearer.
- Discussions have already begun internally to address the shipping process between MILO, the AV team, and our internal shipping department. We’re planning on changing the color of the bins to make them more identifiable as being part of the Statewide Library of Things.
- Inventory is complete, though we are awaiting some items as BCPL cleans everything up. A comprehensive list is kept up to date to make sure all items are accounted for.
- Next phase is for the AV team to be trained in the utilization of the VR Kits so they can go to different locations and train people on how to use them.
- Additionally, the Marina users have been notified about the launch of this project because they’re going to have access to these items. We’re also presenting at some of the meetings for them so that they have a full, comprehensive understanding before roll out.

Laura Hicks commented “Not a question but a thank you from the State Department of Education.”

**Technology Updates**

*This portion was led by Mike Fried*

- SLRC Digital Presence kick off meeting on 11/21/22
- Currently updating CEN/SLRC phone system
- Currently deploying CEN/SLRC laptops
- Purchasing privacy pods for Central Hall to facilitate telehealth, etc.

Mike Fried reported:

- Currently in the process of updating our internal technology that runs everything we do.
- Two of those key projects are updating and replacing the phone system we have.

- Working on deploying regular laptop and desktops.
- Our goal is to be done with both by the end of the calendar year.

Mike Fried will share the privacy pod information with the committee.

Chair M. Gannon “Thank you Mike, you read my mind. I was just about to ask for you to share the models and where you got them from.”

Irene Padilla also stated “Michael, I’m not sure if this is what Thomase chose out in his area but he did build with ARPA funds, a self-sustaining place for privacy. So he might be a resource.”

Tamar Sarnoff added “Yeah, and Kent County or Nessa got funding this year for it. I think Baltimore County also got funding for some additional ones as well, so they’re really popular. If you want I was planning on checking in with them in January and I can bring you into that circle to talk about what you’ve selected. Why you selected it, what the pros and cons are. So that we can inform other people as this gains traction.”

Chair M. Gannon replied, “That would be great. Yes, thanks Tamar.”

Mike Fried responded “Victoria has also been very useful on our side, helping to navigate the procurement side of this and ensuring that we’re getting the maximum discounts for the contracts in place. I think there’s probably some good knowledge sharing there just on the actual procurement side, once we get through that as well.”

Chair M. Ganon “Yes, it’s always easy to piggyback on someone else’s contract.”

**Goal 4: SLRC Training creates a well-informed library community ready and able to provide relevant and responsive services.**

**Special Tours:**

*This portion was led by Paula Mitchell*

- Tours with the theme “SLRC Collections and Services for Librarians” were given to librarians from the Nimitz Library at U.S. Naval Academy, St. John’s University Library, and Harford Community College.
- Tour for BCPL ARbutus staff after positive feedback from the Circ Conference

**Conferences:**

- MD Statewide Circ conference – 227 virtual attendees, 120 on-site attendees
- EPFL/SLRC DEI conference “Levelling the Playing Field” – 135 virtual attendees, 189 on-site attendees

Paula Mitchell reported:

- In the process of preliminary conversations with getting Naval Academy back online with delivery. There were some issues due to security clearance that made it very difficult to meet time commitments and they’re changing some of that.
- There was a tour for BCPL after positive feedback from the circulation conference.
- SLRC partnered with Enoch Pratt Free Library this year for the SLRC DEI conference – Leveling the Playing Field, where we had Angela Davis as the keynote speaker. We’ve received lots of positive feedback so far.

- There will be a mini-SLRC conference to support the LETI virtual cohort.
- The SLRC conference on May 30th will be a virtual conference and May 31st will be in-person.
  - The theme is Safe Spaces
- The Sailor E-Resource Symposium will be held on the 8th and 9th of February. The MPERLS meeting is on the 7th and will be virtual.
  - Conference sessions and the keynote speaker are still being planned.

### **End of Powerpoint.**

Chair M. Gannon commented, “Liz, I like how you’re circulating reports between SLRC staff. Very nice,” Liz responded “Absolutely. If you have questions I can answer them but they can answer them to a greater depth.”

Irene Padilla added, “I’m really impressed with what you have goin on, and I think that your format is really responsive to what we want and need to know right now. I really appreciate the statistics but also the stories that go with it. I’m really pleased to hear that you guys went out to the YALSA conference, that was such a great opportunity. Overall I think you and your staff are doing a great job.”

Liz Sundermann-Zinger replied, “Thank you very much.”

### **Member Updates:**

Laura Hicks reported:

- There are 50-60 vacancies of school librarians across the state and working on filling those positions. There is a shortage in the pipeline.
- There are less and less librarians are being pulled from the library to cover classes, so most are back to their regular schedule of information literacy instruction.
- From MSDE we released the first step of our strategic plan and the Advisory Board for the blueprint has released its plan as well. It’s linked on the Marylandpublicschools.org site

Liz Sunderman-Zinger stated, “I’m really glad librarians are not having to cover classrooms anymore. That’s fantastic.”

Laura responded “It’s huge for the kids because they’ve had all those skips in their instruction.”

Chair M. Gannon inquired, “No more book banning horror stories?”

Laura responded “Nope, still happening. Mostly on the Eastern Shore but it’s starting to creep north into Cecil and Kent County now. It’s just a matter of time.”

Tonya Aikens reported:

- Just released our local equity analysis.
  - This was MLS funded through Irene Padilla’s group.
  - Came at the request of community members through our racial equity training who wanted to see some local data.
  - Data comes from other states and across the nation.
  - The report looks across the social determinants of health to see how people are faring in Howard County and across the State.
  - Partnered with Morgan State University on the report.
  - The report is doing wonders for the community to have a different lens to look through and work through in all sectors – School System, Hospital, Local Children’s Board, County Government, etc.

- Our partners at Morgan State helped make the report accessible, particularly to people who are not experienced with reading reports.
- HCLS Local Equity Analysis link – <http://hclibrary.org/brave-voices-brave-choices/brave0resources/local-equity-analysis/>
- The library journal will be releasing something soon. A conversation was had with Tonya Aiken, Lisa Pete, and Dr. Sabriya Sturdavant.
- We'll be doing some conversations early 2023, where we'll present the report and have facilitated discussion or take questions.

Tonya Aiken stated, "Thank you again Irene for funding that. It is doing wonders here in the community just to have those conversations that everybody in Howard County is not doing, as well as all the accolades. It's a very different story on the ground for a good portion of our community."

Irene Padilla replied, "That's really good to know and I hope you'll be able to share your model with the rest of the libraries in the state, plus the public libraries article would be great too. Absolutely. Thank you so much."

Dana Newman reported

- STEM Meetings going well
  - Over 400 participants
- Memoir Writing program is successful
  - Virtual and In-Person.
  - It's regional with other Eastern Shore libraries.
  - Trying to get more participants.
- EDI Book Club
  - Very successful
  - Partnership with the Talbot Family Network
  - 20 participants
  - 1 year old with monthly meetings
- Again partnering with The Crossroads.
  - Traveling exhibit at the Smithsonian called "Crossroads changes in rural America."
  - Multiple partners on this
- Impacts of the Bay Bridges
  - Close to 80 participants

Elizabeth Huellett reported on The Regionals

- Elections are over and we're aware of our representatives and looking for sponsors for the regional library legislation
- SNARL is doing their own delivery system
  - They've been using UPS so far - very expensive and time consuming.
- Eastern Shore is gearing up for a remodel
  - Looking at increase in square footage and staff offices
- Regional Libraries MOU is completed, IOS MOU is next.
  - Expectations on how Polaris is run are spelled out.
  - Coordinating policies for a seamless customer experience.
- Starting the implementation of VAGA
- New Business Intelligence Manager
  - Will help make the numbers tell a story.
  - Will come to the board meeting on Thursday
- Starting meetings for Tri-County summit

- Committee has formed, a theme has been chosen, and graphics are completed.
- If anyone knows a good speaker on Resilience and getting through hard times in the library, please share. We can afford a decent speaker.

Irene Padilla reported:

- Just put out the SLRC MOU
  - It's from Fiscal Year 2012
  - Looking to make revisions soon
- Requesting in a memo to convene a meeting with the major people to review what we have and what we want. This might be a project for the SLRC Commission
  - Tabled until Heidi has a chance to look and review

Chair M. Gannon "I was just thinking 2012... so many things have happened. We should put it on the Agenda for next time to set up a subgroup or task force. Liz, can you remind me to talk about the MOU and make sure everyone that needs to be there can be?"

Liz Sundermann-Zinger "It's really fine as is."

Gordon Krabbe commented, "This is good news, we've been working on things internally on what we know needs to be fixed in the MOU. I think a broader discussion around what the commission wants in terms of the content of the document. Things have certainly changed. Government docs used to be a standalone activity, and it's now incorporated differently. There are a number of changes that the commission wants and we know are needed."

Irene Padilla added "I have to say that this document was originally from 2005. It has not really been reviewed since that time, so there are definitely things to change."

Additionally, Irene Padilla reported:

- Thanked and acknowledged BCPL on their videography.
  - Included a couple of important topics to share with the library community as a whole.
- Attended the LATI graduation
  - In the process of posting our website, almost ready to launch.
    - A list of graduates could be included to track or acknowledge those who made this great commitment to libraries.
    - Will be in touch with Michael Gannon. SLRC may be involved too.
- Thank you to SLRC and the Enoch Pratt Free Library for all the work they do on this program.
  - The Enoch Pratt Free Library has always been there to help provide the content and the program wouldn't be what it is without the Enoch Pratt Free Library.
- The STAR Committee plans to:
  - Beef up SLRC policy
  - Retitle the confidentiality of library records
  - Also taking a look at the 23409 statute, which is the building of lifelong learners
    - Woefully in need of updating
    - The team under Ed Goed did a terrific job parsing what they could from the bill.
- A copy of the regional legislation was distributed to MAPLA in the Spring.
  - Two separate statutes that describe the governance of regionals and the administrative oversight
- Working on updating legislation in this group
  - Moving forward this coming session with a funding bill for SLRC.
- Howard County collective Bargaining Bill
  - Enacted at least a few years ago, library staff haven't taken on the opportunity in this bill.

Gordon Krabbe reported on:

- Working on a draft bill and two potential sponsors for SLRC funding.
  - Current formula expires in FY24, so next session we need to get an increase for it to be effective FY25.
  - Seeking 5% increase in FY25 and 4% thereafter (starting point)
  - Inflation and Cost of Living for employees has increased
    - Which has increased the cost of library services
  - We're in the process of having a Union formed, which will have an impact on salaries.
  - We will be coming back to you for letters and support for this increase.

Tamar Sarnoff reported:

- Yana Demira, has left the agency for another position
  - In her absence I am in charge of the library survey. I'm lucky to have wonderful staff to help support me as I get to completing it.
  - Looking to fill this position
- We've had a chance to foster and nurture data literacy in libraries.
  - We're hoping some of your people may be interested in applying to help.
- Our responsibilities have expanded which will benefit the State as a whole.
- Thanks to everyone at MAPLA and prioritizing agency goals in the strategic plan.
- Carlotta did process the information from MAPLA
  - I haven't gone over the information yet, hopefully before the next meeting.
- Director's forum
  - Not as successful as we hoped but we're not one and done
  - Will continue to seek ways to improve.
    - What does the training need?
    - How can we support those efforts?
  - Will pull people together to find out what themes to address.

Dana Newman responded "Just a thought, some pre-thought to go into that where you might get the committee's input from their boards. What are the training needs of the boards? I think we need some input from library boards directly, not just our thoughts on what they need."

Tamar Sarnoff "Sounds great, let's meet up in a couple weeks and discuss. Thank you for your input. We don't know what they don't know. We can't speak on their behalf. We'll revisit this, and we'll have a pre-meeting to strategize how to go about and get that done. I really appreciate it."

Irene Padilla "You handled the main points, which was to advertise our position. We will send that out to MAPLA once it's up and running."

Liz Sundermann-Zinger commented, "It was a great job, I enjoyed it tremendously."

Irene Padilla responded "Liz wears many hats. One thing I was going to suggest was if Tamar has any problems or issues with the Public Library Survey, you can certainly share your knowledge because you were responsible for that too."

Liz Sundermann-Zinger replied, "Yeah, absolutely. I'm happy to help."

Tamar Sarnoff added "The year that I started, 2017, that position was vacant and Irene was sending out the follow up questions. And then the next year that position wasn't filled for the survey, so Irene and I were doing it together."

Irene Padilla added, "It was a trial by fire, it was. We had great respect for what you did before you went

to BCPL. Okay Michael, that's it."

Chair M. Gannon "So members we have a task that we're going to be working on. So we'll not just be coming to these meetings and listening to all these reports. We're going to be tasked with revising the MOU and discuss next meeting on how we do this. We'll have something to do and not just the SLRC folks."

## **XI. NEW BUSINESS**

SLRC MOU Revision.

## **XIII. ADJOURNMENT**

Chair Michael Gannon asked for a motion to adjourn. Elizabeth Hulett motioned for adjournment. The motion was seconded by Daria Parry and David Dahl. The group voted and agreed to adjourn at 11:30 am. The next meeting is scheduled for January 2023.

Respectfully submitted,  
C. Kaiser  
CEO Suite